



Who are Community Bridge Builders (CBB), and what do they offer?

Community Bridge Builders (CBB) is a human services education and consulting agency that specializes in educating community-based human services professionals and human services agencies leadership. CBB also provides consulting services to human services organizations. Community Bridge Builders has over fifteen years of community-based human services industry knowledge and experience of which to provide training and consulting services.

Why does CBB believe that specializing in training & development of community-based human services professionals and organization leaders is vital?

Community Bridge Builders believe that the need for engaging, competent, empathetic, knowledgeable, resourceful, culturally competent, and educated human service professionals is the foundation for the profession. Specializing in the training & development of community-based human services professionals and organization leaders is vital because continuing education and development in professional best practices and understanding client/customer interactions and staff needs is an ongoing process. Community-based human services professionals often work with individuals who could be considered in vulnerable positions and populations and need providers who they believe have their best interest in the forefront. Also, organization leaders need to be equipped with the ability to lead their staff effectively. Therefore, CBB must focus on creating well rounded and solvent professionals. They meet the needs of not just their clients/customers, but continually fill their skillset with new tools to enhance their employees and individual careers.

Why target community-based professionals? CBB believes that the essential aspect of providing impactful and life-changing care for our clients and colleagues lies in the human service professionals ability to:

1. Increase his/her industry knowledge on best practices
2. Participate in the ongoing growth and development of industry knowledge
3. Interact with colleagues in an education setting to share knowledge
4. Continually assess their skillset and understanding of client and staff needs

What are community-based human services professionals? What is community-based human services practice?

CBB defines community-based human services professionals as professionals who are working directly with individuals (youth, adults, families) within the field of human services. Community-based human services practice is human services practice facilitation in which the service will

be rendered directly to the client/customer one-on-one within a community office, facility, or the client's home and community environments.

What areas of human services do community-based professionals work?

The areas in which community-based professionals work are: child welfare, family preservation, foster care (treatment & therapeutic), group homes, residential treatment centers, schools, social services agencies, child protective services, mental health facilities, psychiatric departments of hospitals or outpatient clinics, mobile treatment, crisis intervention, case management, psychiatric rehabilitation, independent living programs, mentoring programs, community organizing & advocacy programs, non-profit human services, in-home therapy providers (individual and family), evidence-based community services, hospice staff, in-home community medical providers, and any in-home and community-based service providers.

What titles/positions do community-based human services professionals hold?

Community-based human services professionals can encompass social workers, case managers, program directors, therapist, counselors, school counselors, guidance counselors, teachers, mentors, social services workers, supervisors, CEO's of agencies, administrative staff, support staff, advocate, community organizer, foster care worker, nurses, massage therapist, music therapist, psychiatrists, psychologists, psychiatric rehabilitation counselors, and rehabilitation coordinators.